



## Case Study



### ProfitStars® Integrates Accusoft's ImageGear into Synergy Enterprise Content Management™

Finance organizations have a myriad of procedures that require different types of files for processing. Whether it's a credit application or account agreement, community financial institutions need a way to render and view different file types and store that information for later use.



#### Overview:

Synergy Enterprise Content Management™ (ECM) is a market leading enterprise content solution that helps financial institutions and organization store business content for safe record keeping. Synergy ECM provides a robust platform that allows organizations to think faster, work smarter, and optimize their resources wherever possible.

## Challenges

In 2000, ProfitStars began their search for a way to support multiple image file formats within the Synergy ECM product. "The biggest challenge we needed to solve was that Synergy needed a robust viewer that would support many file formats, so that Synergy could become an organization's single archive, and become the successful content management solution that it is today," explains Mark Vachon, Sr. Managing Director at ProfitStars.

The ProfitStars team wanted to find a solution that community financial institutions could use to view different file types for business processes like lending and credit approval. They researched several companies, but ultimately decided that Accusoft's ImageGear was the best solution for their application's needs based upon the support of many diverse image file formats as well as other functionality like PDF generation and support.

## Results

After integrating ImageGear into Synergy, ProfitStars was able to build a content platform that supports a wide range of image formats that their clients encounter as well as support additional PDF export functionality. "As Synergy moves from the traditional client/server application model to a new web-based, cloud-friendly platform, we've continued to utilize ImageGear to solve problems like applying annotations and highlights before Synergy renders the image into a web-suitable format," says Vachon. ProfitStars and Accusoft have had a long and successful partnership for many years, and as new features and functionality have been added to ImageGear, Synergy ECM has been able to deliver those benefits to their end-users.

Schedule a Demo Today  
US/CAN +1 800 875 7009 [info@accusoft.com](mailto:info@accusoft.com)

### About ProfitStars

ProfitStars®, a division of Jack Henry & Associates, Inc.®, helps financial institutions of every asset size and charter, and diverse corporate entities, proactively identify and prepare for risks and market changes that could negatively impact their business. ProfitStars' industry-leading solutions and services include JHA Payment Solutions™, Information Security & Risk Management, Online & Mobile, Lending, Financial Performance, and Imaging/Data Management. These solutions help approximately 9,000 clients mitigate and control risks, optimize revenue and growth opportunities, contain costs, and drive future success.

Additional information is available at [www.profitstars.com](http://www.profitstars.com).

### About Accusoft

Founded in 1991, Accusoft is a software development company specializing in content processing, conversion, and automation solutions. From out-of-the-box and configurable applications to APIs built for developers, Accusoft software enables users to solve their most complex workflow challenges and gain insights from content in any format, on any device. Backed by 40 patents, the company's flagship products, including OnTask, PrizmDoc Viewer, and ImageGear, are designed to improve productivity, provide actionable data, and deliver results that matter. The Accusoft team is dedicated to continuous innovation through customer-centric product development, new version release, and a passion for understanding industry trends that drive consumer demand.

Visit us at [www.accusoft.com](http://www.accusoft.com).

